

How Are We Doing?

Teale Data Center is committed to providing the information technology services that effectively meet the business needs of our customers. We are interested in your opinion about the quality of customer service you received. Please let us know how we are doing by responding to the following questions:

Teale staff . . .

	Disagree			Agree	
	1	2	3	4	5
Was polite and courteous	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was knowledgeable about your inquiry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Answered your questions satisfactorily	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any comments or suggestions to improve our service?

Information about your contact with us:

Date of Contact _____ Time _____

Purpose _____

To assist us in responding to your issues/concerns, please complete the following:

Your Name _____ Telephone Number _____

Organization _____

Address _____

Please mail this form to:
Stephen P. Teale Data Center
Customer Relations Division
P. O. Box 1810, Rancho Cordova, CA 95741-1810
or send via Fax (916) 464-4287

Thank You For Your Assistance!